

## GENERAL CONDITIONS OF SALE

For the good of all, it is imperative to establish general conditions of sale. We invite you to read them with great attention and sign for acceptance. This formality is needed to confirm the reservation.

## DEPOSIT

All reservations will be subject to payment of deposit representing 30% of total stay, from receipt of payment, a confirmation letter will be sent and will validate your request. This payment can be made by check, bank transfer, credit card Visa or Mastercard (bank charges at your expense).

## CANCELLATION

- 30 clear days before arrival: refund of deposit with a deduction of 50 € representing fees,
- Less than 30 days: no refund of the deposit is made,
- Less than 15 days: no refund of the deposit is made and the entire stay is due
- No show on the day said no refund and the hotel will charge the entire stay as originally provided as compensation
- Interrupted stay: for a stay interrupted before the departure date, the hotel will charge the entire stay as compensation.
- In no case a medical certificate can not justify a cancellation or entail a refund of the deposit but it can be kept for a future stay.

## REGULATION

- On arrival, you will be asked for ID and a fingerprint card,
- If your departure is planned for early (before 7 o'clock in the morning), the payment for your stay must be made the day before
- If you opt for a settlement by credit card, bank charges incurred will be at your expense (2%)
- If you opt for a settlement by a bank transfer fees incurred will be borne by you.
- By contacting your bank (CB), you authorize the Hotel Palombaggia (the Laurel palombaggia) shall be paid the amount of deposit required and / or the total amount for the stay.

## GENERAL

- The room keys are surrendered from 16 hours. In case of late arrival, thank you prevent,
- The day of departure, rooms must be vacated no later than 11 hours. Any late check out without prior agreement will be invoiced value of one night.

The Manager,